



**POLICY**

**Quality Policy – Q20.P012**

In Colep Packaging Division we are committed to consistently meet and exceed external and internal customers' expectations on product quality. Through our qualified human resources and capable processes, we are determined to continuously improve our processes, as well as the Quality Management System, promoting sustainable value creation for the company and its stakeholders. We propose:

- Meet and exceed customer expectations and markets demands.
- Provide all employees a suitable training & qualification.
- Promote a continuous improvement mindset and quality culture.
- Evaluate and review quality performance, as well of our suppliers.
- Comply with law, industry regulations and good practices including Food Safety Requirements.
- Ensure the appropriate organization and resources, as well performance and motivation are encouraged.

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